



World Vision®

WATER

GLOBAL WATER FUND »

ANNUAL REPORT: October 2023 through September 2024

Prepared January 2025

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“The parched ground will become a pool, and springs of water will satisfy the thirsty land.”

—Isaiah 35:7 (NLT)

New clinic delivers hope to rural Zambian community

Kateness, pictured at left, stands with a mother who recently delivered a healthy baby with a trained midwife.

For years, Kateness was a traditional birth attendant. Then, while assisting her younger sister during a complicated delivery, things went horribly wrong, and mother and baby died. “Further investigation later revealed the tools and the water we used during her delivery contributed to her death,” she recalled sadly.

Following this tragedy, Kateness joined a Safe Motherhood Action Group and was trained to help women have safer pregnancies and healthy babies. She has been doing this work for 13 years, despite having no access to clean water or a health facility closer than 13 miles.

But in 2024, the Zambian government constructed the Chamkoma Health Post, and World Vision built a piped-water system that feeds the delivery room and outpatient department. Now, “I [no longer] struggle to convince women to enroll and deliver from the health facility,” Kateness said. “The future for women and children in our community is bright.”





GLOBAL SUMMARY

This report celebrates the remarkable progress made in Year 4 of our Global Water, Sanitation, and Hygiene (WASH) Business Plan for fiscal years 2021–2025.

Thanks to the support of our donor partners and amazing staff, World Vision reached 3.1 million people with clean water (102% of target) in fiscal year 2024. This means we have now reached 6.2 million people in the first two years of our commitment to reach 30 million people with clean water access by 2030. Also in FY24, 2.4 million people gained access to improved sanitation (98% of target) and 2.9 million to handwashing facilities (91% of target).

Our rapid response to humanitarian crises such as civil war and flooding—including major efforts in Sudan, South Sudan, and Chad—enabled us to reach 600,000 people with emergency water and over a half-million people with emergency hygiene supplies.

A top priority of our work is to empower women and girls. To that end, we reached 1.6 million women and girls with clean water. We also saw 4,744 women become active in WASH-related businesses and 9,637 women trained as advocates to ensure the sustainability of water points.

While overall results were strong, we underachieved in some areas. For example, in Ethiopia and Sudan, security issues impeded work in schools and healthcare facilities. Our work in healthcare facilities in Latin America was below target as well due to the limited availability of suppliers meeting World Vision's quality standards. (We expect to reach remaining healthcare facilities within the next year.) Decreased funding opportunities and grant closures led to underachievement in the Central African Republic and Mali.

Following the completion of our efforts in Rwanda, our next Finish the Job country is Zambia. Here we aim to reach 1 million people in 29 areas with clean water access by 2026. In the first

four years of this effort, we have seen 764,242 people gain access to clean water, including 167,635 people during FY24. Meanwhile, we upgraded 41 health clinics and 79 schools in FY24, for a total of 147 upgraded health clinics and 317 upgraded schools to date.

We rejoice that in FY24, through donor gifts and long-term commitments, we received the funding needed to complete this work. We look forward to celebrating finishing the job in Zambia in 2026.

We are also making progress on plans to finish the job in Honduras, where we aim to reach 650,000 people in 49 municipalities with clean water by 2028. Over three years, we have finished the job in the first municipality of San Juan and reached 223,469 people with clean water access, including 155,368 people in FY24. As we look toward 2028, we have contributions or long-term commitments for \$33.3 million of the \$60 million needed from U.S. donors for success in Honduras.

World Vision always works to improve the quality of water supply services in the communities we come alongside. Consistent with this goal, only 2% of new water points were hand pumps, while 16% were community taps and 82% household connections.

To ensure the sustainability of water systems, we worked with communities to establish and train 5,589 water committees (145% of target). Given their important role as influencers in their communities, we also trained 10,370 faith leaders (162% of target) on hygiene and sanitation behaviours. On top of delivering clean water to households, we provided 387 health centres and 1,181 schools with water access, plus 840 health facilities and 2,323 schools with handwashing stations.

Your partnership enables us to be the hands of Jesus, extending life-changing—often lifesaving—water, sanitation, and hygiene services to the most vulnerable. Thank you. Together, we are making a profound difference in the lives of millions.

GLOBAL REACH

3,123,333 PEOPLE

*gained access to clean drinking water**

2,424,245 PEOPLE

gained access to improved household sanitation

2,855,684 PEOPLE

gained access to handwashing facilities



FY24 ANNUAL ACCOMPLISHMENTS

98,152 water points built



426,085 sanitation facilities built



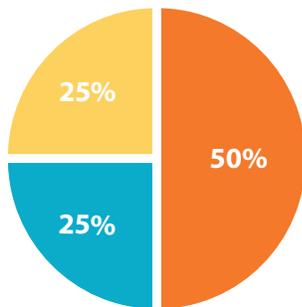
535,344 household handwashing facilities built



5,589 WASH committees formed



FY24 ANNUAL SPENDING



\$182 MILLION spent on global WASH programmes during FY24

- World Vision U.S. and Other World Vision Offices – Private Funding (\$92 million)
- World Vision U.S. and Other World Vision Offices – Sponsorship (\$45.2 million)
- Government, International, Local – Grants and Resource Development (\$44.8 million)

* This figure includes all water participants (3,123,333) in FY24. Of these, 1,447,598 were reached with World Vision U.S. private funding. These 1,447,598 people with access to water represent many of the same participants who received access to sanitation and household handwashing facilities.

GLOBAL ACHIEVEMENTS

World Vision uses indicator tracking tables (ITTs) to monitor the success and progress of our programmes. Below is the Global WASH ITT for FY24. As seen below, many annual targets were met or exceeded.

OUTCOMES AND OUTPUTS	FY24 Annual Target (Global)	East Africa (Achieved)	Southern Africa (Achieved)	West Africa (Achieved)	Latin America and Caribbean (Achieved)	Asia-Pacific (Achieved)	Middle East (Achieved)	FY24 Annual Achieved (Global)	Achieved vs. Target (Global)
Water Supply and Security									
People reached with safer, more accessible drinking water	3,064,703	1,217,985	802,672	545,669	275,890	229,742	51,375	3,123,333	102%
Children reached with safer, more accessible drinking water in schools	772,289	199,384	128,414	56,632	29,491	58,281	8,528	480,730	62%
Successful boreholes completed and commissioned in communities, schools, and health centres	1,283	62	1,094	170	5	452	0	1,783	139%
Taps installed from successful water supply systems in communities, schools, and health centres	69,444	13,681	6,184	3,132	29,276	12,339	6,181	70,793	102%
Nonfunctioning water points rehabilitated in communities, schools, and health centres	2,021	2,815	309	1,258	19,945	1,242	7	25,576	1,266%
Schools gaining access to safer drinking water on site	1,434	320	240	184	217	202	18	1,181	82%
Healthcare facilities gaining access to a basic drinking water service	543	138	67	110	19	45	8	387	71%
Sanitation and Hygiene									
People gaining access to household sanitation	2,473,637	994,891	783,393	417,520	55,539	170,856	2,046	2,424,245	98%
People gaining access to handwashing facilities	3,122,866	965,093	704,781	682,500	49,539	397,397	56,374	2,855,684	91%
Children gaining access to sanitation facilities in schools	347,708	97,580	89,034	63,385	20,917	53,630	4,718	329,264	95%
Children gaining access to handwashing facilities in schools	578,018	191,106	177,228	211,828	20,929	80,962	5,418	687,471	119%
Schools gaining access to sex-separated, basic sanitation services (that comply with required ratios)	908	208	138	213	104	737	10	1,410	155%
Schools gaining access to improved sanitation for children/youth with limited mobility	887	227	145	178	79	84	10	723	82%
Schools gaining access to improved sanitation for girls, with facilities to manage menstrual hygiene	829	210	147	116	75	84	10	642	77%
Schools gaining access to basic handwashing facilities	2,341	564	389	953	125	281	11	2,323	99%
Healthcare facilities gaining access to a basic sanitation service	494	94	63	69	66	46	5	343	69%
Healthcare facilities gaining access to basic handwashing facilities	852	207	262	240	54	72	5	840	99%
Governance and Finance									
WASH committees formed and trained with a financing system in place for maintenance and repair	3,860	1,138	1,977	991	239	1,229	15	5,589	145%
Local businesses active in repair of WASH facilities and provision of WASH products	3,726	1,658	2,154	1,380	432	835	0	6,459	173%
Faith leaders trained to promote safe WASH practices	6,421	3,209	2,087	2,173	1,417	1,440	44	10,370	162%
Schools trained in planning and budgeting for WASH services	2,061	356	271	479	116	303	22	1,547	75%
WASH in Emergency Settings									
People with access to emergency drinking water supplies	0	384,596	166,279	31,089	0	6,961	15,901	604,826	N/A
People with access to emergency hygiene supplies	0	282,192	125,843	33,993	1,619	8,166	62,461	514,274	N/A
People with access to emergency sanitation systems	0	61,220	140,867	16,508	0	0	0	218,595	N/A
People with access to appropriate solid-waste disposal facilities	0	57,698	34,525	19	0	0	0	92,242	N/A

GLOBAL MAP



WORLD VISION'S WASH PROGRAMME REGIONS & COUNTRIES IN 2024:

ASIA-PACIFIC

BANGLADESH
CAMBODIA
INDONESIA
LAOS
MYANMAR
PAPUA NEW GUINEA
SOLOMON ISLANDS
SRI LANKA
VIETNAM

LATIN AMERICA AND THE CARIBBEAN

EL SALVADOR
GUATEMALA
HAITI
HONDURAS
NICARAGUA

MIDDLE EAST

AFGHANISTAN
IRAQ

EAST AFRICA

BURUNDI
ETHIOPIA
KENYA
RWANDA
SOMALIA
SOUTH SUDAN
SUDAN
TANZANIA
UGANDA

SOUTHERN AFRICA

ANGOLA
DEMOCRATIC REPUBLIC
OF THE CONGO
ESWATINI
LESOTHO
MALAWI
MOZAMBIQUE
ZAMBIA
ZIMBABWE

WEST AFRICA

BURKINA FASO
CENTRAL AFRICAN
REPUBLIC
CHAD
GHANA
MALI
MAURITANIA
NIGER
SENEGAL
SIERRA LEONE

PARTNERSHIPS UPDATE



charity: water

charity: water

- Partner since 2012
- Areas of focus: WASH infrastructure, sanitation and hygiene promotion
- Locations: Malawi, Mali, Mozambique, and Niger

Mali, Niger, and Mozambique are implementing grants totaling \$6.3 million (Mali was approved for \$2.6 million, Niger for \$1.9 million, and Mozambique for \$1.8 million). A Malawi grant of \$900,000, which started in August 2023, was completed and brought clean water to 33,769 people. Favorable exchange rate fluctuations and savings from contract negotiations led to funding for an additional seven water points, bringing the total to 88. Mali and Niger completed grants in March and February, respectively. In Mali, 146 water points now serve 47,304 people, and in Niger, 124 water points reach 53,725 people.

A new \$900,000 Malawi grant was awarded and work began in August. Mali, Mozambique, and Niger teams wrote proposals for the 2025 cycle during Q4. Those grants—totaling \$5.7 million—are expected to begin in February and March 2025.



Children's Investment Fund Foundation

- Partner since 2018
- Areas of focus: WASH and health
- Location: Ethiopia

The \$79.8 million Water4Life+ grant began in 2022 with the target to span five years and reach 1.6 million people. It will serve schools, health facilities, and communities with clean water through 396 wells, 50 capped springs, and rehabilitating 48 existing water systems. World Vision drilled more than

135 wells and completed 65 water supply systems benefiting 72 schools and 43 health facilities to date.

After a pause in work, the project restarted in April. A new scope of work includes completing 38 water supply systems that had been started before the pause. Since April, World Vision completed 13 systems reaching 12 schools and eight health facilities. The additional 25 systems are planned for completion in FY25.

Discussions are ongoing regarding resuming water system design work for 64 wells that were drilled and capped ahead of the pause in work. All stakeholders, including the donor, wish to complete these systems when clear expectations and a timeline for completion can be set.



Conrad N. Hilton Foundation

- Partner since 1990
- Areas of focus: Water supply, WASH in health facilities, governance and finance
- Locations: Ethiopia, Ghana, Mali, and Niger

The Hilton Foundation approved a \$4.75 million three-year grant for the Ahafo Region Integrated WASH Project in Ghana. The project is enjoying strong partnership efforts from district assemblies, and key highlights include selecting professional water service providers to manage water systems in the Asutifi North District and co-designing the Drinking Water Sustainability Fund and WASH insurance models in the Ahafo Region. Learnings from the project to date show that robust stakeholder consultations, discussions, and collaborative planning helped ensure success and strong support for a smooth transition from community ownership and management to

professional service delivery.

The Foundation approved a one-year no-cost extension for the SAFE4HCF project in Ethiopia through November 2025. The project has gained visibility via technical working group platforms and other channels. The Ethiopian Ministry of Health has deemed the project baseline data a realistic reference and basis for developing a national road map for WASH in healthcare facilities.

The five-year Millennium Water Alliance-Hilton grant for the Sustainable WASH Programme in Dera Woreda closed on June 30. Service delivery systems were improved through strong planning, partnerships, resources, and institutional capacity, leading to increased access to sustainable WASH services for more than 140 healthcare facilities serving more than 400,000 health workers and patients.

The Niger WASH in Healthcare Facilities project and Momentum grant for Mali and Niger were successfully closed out.



Desert Research Institute (DRI) and Drexel University

- Partners since 2014
- Area of focus: Capacity building
- Locations: Africa WASH Programme countries, plus Afghanistan, Haiti, Honduras, India, Indonesia, Iraq, Nicaragua, and Papua New Guinea

The WASH Capacity Building Programme is entering the final year of its current contract, which was extended through 2025. Cohorts 1-8 (DRI) and Cohorts 1-10 (Drexel) have trained participants from 34 countries across our global partnership. To date, 452 students have been successfully trained: 236 through DRI (23% women, 77% men) and 216 through Drexel (40% women, 60% men). For FY24, the programme registered 36 students for Drexel's Cohort 11 and 39 students for DRI's Cohort 9. These students, upon successful completion

PARTNERSHIPS UPDATE, CONTINUED

of 18 credits with a minimum GPA of 3.0 or higher, will have earned their post-baccalaureate certificates by the end of December 2024.

In this latest phase of our partnership, we introduced professional development courses led by DRI. A specialized course on groundwater development and management was slated for December 2024 in Zambia. Additional planned development courses include:

1. Water Supply Systems, with a focus on solar-powered piped systems
2. Integrated Water Resources Management and Climate Change
3. Water Quality Issues, featuring low-cost technologies for drinking water treatment
4. Market-based Approaches to WASH Service Delivery

In August 2024, the WASHCap Steering Committee convened to discuss how the curriculum will look for the next phase of the programme. Consultations with stakeholders are ongoing, and a draft framework for the FY26-30 programme has been proposed.



Golf Fore Africa

- Partner since 2012
- Areas of focus: Water supply, sanitation, hygiene promotion
- Location: Zambia

In FY24, Golf Fore Africa continued to support our Finish the Job efforts in five key APs (Manyinga, Mbala, Moyo, Mufumbwe, and Nkeyema). Four schools received piped-water systems and 30 communities gained hand pumps (serving 11,517 people). After 14 years of partnership with World Vision and investing \$18 million—including \$15 million to provide clean water to families across Africa—Golf Fore Africa is closing, as founder Betsy King is retiring.

She took her final visit to the field in August 2024.

Golf Fore Africa has reached 200,000 people, 93 schools, and 65 health clinics with clean water over the past 14 years.



GivePower

- Partner since 2023
- Areas of focus: WASH and energy, desalination
- Locations: Kenya, Tanzania, and Zambia

GivePower is a leading provider of desalination water treatment systems and solar energy solutions worldwide. GivePower has become a trusted partner in helping us meet additional power demands through helping to design, vet, and oversee the energy component of our work. In 2024, World Vision and GivePower broke ground on our first joint microgrid project in Zambia. The project is close to commissioning and already has resulted in community members developing a local business market in anticipation of getting power.

We are grateful for this partnership and excited to share the impact created together through this work in Zambia, and carry lessons learned into future projects in Zambia and across the globe. We continue to look for opportunities in World Vision programming to introduce GivePower's desalination technology when the water quality is too challenging for traditional programming approaches.



Grundfos

- Partner since 2015
- Area of focus: Water supply
- Locations: Chad, DRC, Ethiopia, Ghana, Honduras, India, Kenya, Lesotho, Mali, Mozambique, Niger, Rwanda, Somalia,

South Sudan, Tanzania, Uganda, Zambia, and Zimbabwe

Our partnership with Grundfos helped us reach more than 800,000 people in FY24 with basic water through piped-water systems that rely on their pumps. Grundfos continues its commitment to provide technical support by working locally to improve procurement processes and training. In addition, Grundfos has been providing support to include other equipment, such as in-line chlorinators, to improve water safety. Grundfos continues to develop tailored technical training to build our global capacity to improve the design and construction of piped-water systems. This year, Grundfos provided free training to our Zambia team on the appropriate sizing and installation of its products to ensure effective implementation.



iDE (International Development Enterprises)

- Partner since 2023
- Areas of focus: Market-based sanitation and hygiene, research and learning
- Locations: Burundi, Ghana, Mozambique, and Zambia

With a strong evidence base, the right product and service mix, and a deep understanding of local markets, an iDE and World Vision partnership is leading to sustainable gains in sanitation coverage and attracting much-needed investment to accelerate universal access to WASH. We are collaborating on developing and piloting innovative approaches to sanitation and hygiene that align with the four pillars of our sanitation and hygiene strategy: creating demand, improving supply, strengthening governance, and expanding financing.

Phase 2 field testing in Mozambique

PARTNERSHIPS UPDATE, CONTINUED

was completed in September, and we had a strong showing at a latrine expo with various prototypes and sanitation messaging. This led to 25 households signing up on the spot for a household latrine. Phase 2 is underway in Ghana, with field testing through the end of the year. Phase 1 field research was completed in Zambia in July and Phase 2 planning began in August. Phase 1 for Burundi is ongoing. The data-based research report is completed, and Phase 1 field research is underway through the end of the year.



LONDON SCHOOL of HYGIENE & TROPICAL MEDICINE



London School of Hygiene and Tropical Medicine (LSHTM)

Partners since 2022

Areas of focus: Sanitation, hygiene, behaviour change

Locations: Ethiopia, Malawi

Malawi University of Business and Applied Science (MUBAS)

Partners since 2022

Areas of focus: Sanitation, hygiene, behaviour change

Location: Malawi

LSHTM/MUBAS has been a learning partner on the Chiradzulu WASH4Everyone project, which aims to reach an entire district in Malawi with universal access to water, sanitation, and hygiene. LSHTM/MUBAS's role is to study World Vision Malawi's approach of integrating CLTS alongside Care Groups to reach high levels of sanitation coverage more rapidly and sustainably. Data collection has been completed

and the project will close in December. Preliminary findings show that CLTS with and without the Care Group-based intervention decreased the odds that a household practiced open defecation by two to three times. Adding the Care Group intervention made the use of toilets and the routine practice of handwashing about twice as likely as before interventions. However, to achieve greater health benefits and construct more durable toilets, the evaluation identified a need to continue to expand market-based and financing approaches, which are part of our global sanitation and hygiene strategy.



P&G

- Partner since 2007
- Areas of focus: Water treatment and purification, hygiene promotion, emergency response
- Locations: Bangladesh, Cambodia, El Salvador, Ghana, Honduras, Kenya, Malawi, Mali, Myanmar, Nicaragua, Niger, Philippines, Senegal, and Zimbabwe

In FY24, we worked in 14 countries, with 12 projects focused on community distribution and development, and two responses to natural disasters and emergencies: a cholera outbreak in Malawi and cyclone/flooding in Myanmar.

In each development project, we implement a bridge strategy, in which water purification packets and training on safe water treatment are provided to communities in the short term, while they wait for a permanent, sustainable water source to become available (in alignment with our Global WASH Business Plan). An increased focus on long-term sustainability led to 31% of project participants (32,723 people) in Kenya

transitioning from using packets to using a permanent water system. In Honduras, 47% (5,387 people) transitioned, and in Ghana, 39% (8,000 people) made the move to water systems.

We continue to strive to better align projects to Goal 2 of the business plan, to "reach the most vulnerable, especially in fragile contexts." To do this, projects assess the poverty and fragility levels of the households we are reaching with P&G packets. In an early pilot in El Salvador, we found that an estimated 31% of P&G participants live below the national poverty line.



Sesame Workshop

- Partner since 2015
- Areas of focus: WASH in schools, behaviour change, menstrual health
- Locations: Afghanistan, El Salvador, Ghana, Guatemala, Honduras, India, Iraq, Jordan, Kenya, Lebanon, Malawi, Mali, Mozambique, Niger, Rwanda, Syria, Zambia, Zimbabwe

We wrapped up FY24 with two key milestones in our partnership with Sesame Workshop.

WASH UP! Girl Talk materials are now complete and ready for scaling up in the four new programme countries: El Salvador, Guatemala, Honduras, and Kenya. Refreshed materials were completed for World Vision Zimbabwe, the first country to implement Girl Talk in 2017. Materials include expanded content for boys as well as a video for caregivers to explain the importance of the programme. An abbreviated version of this video can be [viewed here](#).

We are in the early stages of disseminating the Stanford-led research on the WASH UP! programme in India. Preliminary analysis of research data was shared with the World Vision team in July 2024. Stanford and its India-based

PARTNERSHIPS UPDATE, CONTINUED

partner, Oxford Policy Management, are conducting additional analysis to dive deeper into the findings. Dissemination will begin in FY25, beginning with the UNC Water and Health Conference in October 2024, as well as in local workshops with school and government officials in India in November 2024. The first publication of findings is scheduled to be written by March 2025.



Strong Women Strong World/Clean Water Here

- Partners since 2021
- Areas of focus: WASH, women and girls' empowerment, economic empowerment
- Locations: Guatemala, Honduras, Kenya, and Zimbabwe

The second half of FY24 centered on programme implementation, conducting midline surveys, follow-up research with Emory University, and planning for the future.



In Southern Africa, handwashing and other good hygiene practices curb the spread of diseases such as mpox.

All four programme countries are on track for implementation, with the majority of WASH infrastructure activities completed. The programme emphasizes community- and school-based WASH behaviour-change work, as well as strengthening women's economic empowerment and business ownership. As noted in the semiannual report, each country has identified ways to deepen male engagement in the project. This includes expanding Biblical Empowered Worldview training to men, including male perspectives in research, and implementing faith-based approaches such as Celebrating Families, which focuses on positive parenting and more equitable relationships between men and women in the home.

All four countries completed their midline surveys, and initial results show promising progress in key areas, including decision-making, personal empowerment, and participants' ability to flourish.

We are planning to expand the Strong Women Strong World: Beyond Access Programme across Africa, Asia, and Latin America from 2026 to 2030. We will continue to partner with Clean Water Here to deepen and expand the programme in the four original countries while adding 11 new countries that have strong WASH and livelihoods programmes.



University of North Carolina Water Institute (UNC)

- Partner since 2015
- Area of focus: Research and learning
- Locations: Ghana and Niger

UNC and World Vision are continuing research in Ghana to investigate the root causes of water quality issues.

We are employing techniques to determine when quality labels printed by manufacturers misrepresent the composition of water system parts. We also are working with global regulatory bodies to improve this system. Two rounds of data on water quality and system components have been collected, with approximately four rounds of data collection remaining over the next 12 months before the study will have conclusive results on the appropriate standards for new systems and remediation of existing ones.



University of Toronto

- Partner since 2022
- Area of focus: Research and learning
- Location: Zambia

We continue to partner with the University of Toronto on research related to the equitable delivery of piped-water services. Through this research, we hope to better understand how we can improve the quality of our WASH programming to ensure all people have equal and equitable access to the water provided. Preliminary results have provided a glimpse of the equity of piped-water delivery and potential best practices to consider.

Quantitative data will be summarized to provide an understanding of equity challenges and how to mitigate them through World Vision programming. Working closely with our team in Zambia, we expect the results will be used to make changes to the way piped-water systems are designed and managed. We hope to continue our partnership with the university through this research, including presentations at future conferences and webinars, and the potential for sponsoring a Ph.D. student to continue this work and develop tools to support our mission.

EAST AFRICA

1,217,985 PEOPLE

gained access to clean drinking water

994,891 PEOPLE

gained access to improved household sanitation

965,093 PEOPLE

gained access to handwashing facilities



REGIONAL SUMMARY

Across East Africa, innovation and leadership in sector improvements kept WASH work flowing smoothly. In Burundi, for instance, a government prohibition against collecting water user fees led the WASH team to begin testing a new “integrated livelihoods” approach to water system maintenance, using WASH committees’ business income to fund needed repairs.

To promote healthy sanitation practices in Sudan, the WASH programme adopted a Nurturing Care Group model that links neighborhoods with community leaders and drives behaviour change through peer support. As a result, 10 of 13 communities in the South Kordofan and Blue Nile states became Open Defecation Free—a status not achieved in Blue Nile during the previous two years using other models.

As chair of the Tanzania Menstrual Health and Hygiene Coalition, World Vision led a move to cut taxes on sanitary pads, making them more affordable and accessible to women and girls. The WASH team also played a key role in developing national menstrual health and hygiene guidelines, now before the Minister of Health for approval.

Innovations and Partnerships

- In **Kenya**, 430 WASH entrepreneurs—more than half of them women—were trained in the production, sale, and maintenance of WASH products or services, nearly doubling our annual target.
- After achieving our Finish the Job goal in **Rwanda**, World Vision partnered with the government to co-fund three new water systems in new programme areas.
- In **Tanzania**, the creation of new WASH-specific Biblical Empowered Worldview guidelines led to improved WASH services.
- Partnerships with national utilities, banks, and government agencies in **Uganda** resulted in more than \$3.3 million in coinvestment for water and sanitation projects.
- Also in **Uganda**, World Vision took part in the inaugural Presidential Dialogue on WASH to discuss with government officials and community leaders the essential role of WASH in economic development.



13,681 taps installed from successful water supply systems



564 schools gained access to handwashing facilities



3,209 faith leaders participated in WASH programming



“Our studies got easier after we started getting clean water. Witnessing the building process of the water point at my school and in my village ignited my passion to pursue a career in engineering.”

—Derartu (above), 13, Goro Goro, Ethiopia

SOUTHERN AFRICA

802,672 PEOPLE

gained access to clean drinking water

783,393 PEOPLE

gained access to improved household sanitation

704,781 PEOPLE

gained access to handwashing facilities



REGIONAL SUMMARY

WASH teams across Southern Africa celebrated major progress related to water access in FY24, reaching over 800,000 people with clean water while meeting or surpassing nearly all regional targets for water supply and security.

Partnerships—internal and external—helped catalyze WASH progress in the region, allowing WASH programmes to mobilize more resources and expand their reach. In FY24 alone, 2,154 local businesses (270% of target) were active in repairing WASH facilities or providing WASH products. In Zambia, where World Vision equipped community members to lobby local governments for WASH support, four new water systems were constructed with \$162,535 in government funding.

Integrating WASH and other sector work also paid dividends. For instance, a grant to help empower women in Zimbabwe allowed World Vision to combine water access for drinking and farming with training for women on business skills, entrepreneurship, and financial literacy.

Innovations and Partnerships

- With Start Fund and People in Need, World Vision responded to the drought in southern **Angola**, rehabilitating 15 water systems in Huila Province.
- After achieving universal water coverage in the Mpolonjeni area, Prime Minister Russell Dlamini of **Eswatini** committed to equal cost-sharing to reach universal water access in 15 districts over five years.
- The WASH team in **Lesotho** partnered with the Department of Rural Water Supply to design toilets that are fully accessible for students and school staff with limited mobility.
- Working alongside the Environmental Health Office in Ntcheu, **Malawi**, we saw 92 communities certified as free of open defecation.
- In **Zambia**, a collaboration with VisionFund—World Vision’s microfinance subsidiary—provided 119 loans to help small-scale farmers build water systems for crop irrigation.
- To address water salinity and other drought-related issues, the WASH team in **Mozambique** is using sand abstraction pumping, a method that pulls water through sandy riverbeds, with sand acting as a natural filter.



6,184 taps installed from successful water supply systems



389 schools gained access to handwashing facilities



2,087 faith leaders participated in WASH programming



The ongoing support [of] World Vision has transformed not only my life, but also the dynamics of the community,” says Helena (above), 69. When her village of Ndonga, Mozambique, gained access to clean water, Helena and others were trained to repair the water pump, manage water fees, and promote healthy sanitation and hygiene throughout the community.

WEST AFRICA

545,669 PEOPLE
gained access to clean drinking water

417,520 PEOPLE
gained access to improved household sanitation

682,500 PEOPLE
gained access to handwashing facilities



REGIONAL SUMMARY

WASH teams in West Africa saw over a half-million people gain clean water access in FY24 alone. In the process, they took strong and innovative measures to ensure communities would sustain WASH progress long term.

Drawing on lessons learned during Ebola and COVID-19 outbreaks, World Vision supported government efforts in Sierra Leone to stem the spread of mpox in communities. As part of this initiative, Village Health Committees were given license to mandate handwashing facilities in each household. In Burkina Faso, our Urban Inclusive WASH project countered cultural norms by ensuring women made up at least 50% of local WASH committees and that new WASH facilities met the needs of people with limited mobility. And in Chad, the WASH team constructed two solar-powered, mechanised wells that each feed three retention ponds, providing water for households and agriculture alike.

Given the crucial role local partners play in all our efforts, we were also pleased to exceed FY24 regional targets for WASH committees trained to oversee water system operations (131% of target), local businesses involved in WASH work (125%), and faith leaders equipped to promote WASH practices in their communities (112%).

Innovations and Partnerships

- In the **Central African Republic**, WASH clubs in 30 schools trained a total of 11,099 students on good hygiene to complement the construction of 63 new and 84 repaired latrines on their campuses.
- Forty people in **Chad** were trained to make and sell latrine slabs, adding to their financial stability while promoting healthy sanitation practices in their communities.
- The WASH team in **Ghana** established awards to recognize success in providing sustainable WASH services, assessing 30 districts on leadership, financing, water quality, and other key metrics.
- In **Mauritania**, the WASH team created 12 groups focused on waste management and linked them to companies that buy recycled materials, generating income for the groups while helping keep their communities clean.
- The WASH and THRIVE teams in **Senegal** collaborated to reclaim land for community gardens and other agricultural uses.



3,132 taps installed from successful water supply systems



953 schools gained access to handwashing facilities



2,173 faith leaders participated in WASH programming



For a long time, we ... thought that having latrines is a luxury that is of no importance in rural areas. But **we were very surprised to see the benefits of family latrines with regard to health and living conditions,**” said Chief Elhadj Rabe, 70, seen above holding a certificate declaring his village of Taji Youka in Niger free of open defecation.

SUSTAINABILITY SPOTLIGHT

Quality is our top priority

Quality is the cornerstone on which we build trust and reliability. Delivering quality ensures that our products and services meet the highest standards, providing value, satisfaction, and opportunities for the communities we serve, and sound stewardship of our donor and government partners' funds. But achieving quality is not just about compliance with guidelines and standards; it's about fostering a culture in which every team member is empowered to make quality-minded decisions. That is why we are prioritising a Culture of Quality (CoQ) in all our WASH work at World Vision.

How are we fostering a Culture of Quality?

Fostering a CoQ starts with sharing principles and establishing a common vocabulary around quality WASH services. Our CoQ core values include:

- 1. Leadership Emphasis:** Leaders at all levels must prioritise quality and be committed to CoQ initiatives. It's about walking the talk and demonstrating our commitment through actions.
- 2. Time and Intention:** Quality requires adequate budget and time. We must incorporate quality control (QC) steps, quality assurance (QA) frameworks, and proper oversight from the outset.
- 3. Everyone Contributes:** Every team member has a role in improving quality. By owning their activities and feeling like a part of the CoQ movement, our staff members can shift our culture toward excellence.
- 4. Continual Improvement:** We are always learning and improving, which reinforces our commitment to quality.



Randolph Gouane



Marie Murebwayire



Miguel Martínez

Our initial CoQ strategy focused on defining these core values and making them a common part of our everyday work. Now, we're taking it a step further by introducing the SAFER acronym to express our expanded definition of quality. World Vision WASH teams believe that true quality services are:

- **Safe:** Meeting material and water quality standards
- **Accessible:** Available to all, including the most vulnerable
- **Functional:** Designed according to demand and environmental conditions
- **Equitable:** Available equally to all, avoiding social conflicts
- **Resilient:** Resistant to climatic and other shocks

To embed these principles, we have planned several initiatives for FY25, including webinars, awards celebrations, and knowledge-sharing opportunities. We will focus on leadership commitment at all levels, ensuring that quality is prioritised and communicated effectively.

Contextualised Quality Assurance and Quality Control

One part of our quality strategy is a tiered QA/QC approach. We have

global standards that are adapted by regional directors and new QA/QC specialist roles, for which three people already have been hired. Each region will work with individual countries to develop a country-specific QA/QC plan, ensuring our WASH services are SAFER and that we're collecting evidence to ensure we are meeting our organisational quality goals. Our new QA/QC staff members are:

Randolph Gouane is new to World Vision, but brings more than eight years of experience in quality implementation. He is based in Senegal and supports West Africa and our French-speaking countries.

After a number of years managing the Rwanda Finish the Job project, *Marie Leonce Murebwayire* is moving from her Rwanda WASH manager role to the QA/QC specialist role supporting East and Southern Africa.

After a brief time away from World Vision, *Miguel Gutiérrez Martínez* is moving from his El Salvador WASH manager role to support our Spanish-speaking countries in their journey toward improved quality. We are excited for these talented team members to help expand our impact and achieve our CoQ strategy 2.0 goals.

ASIA-PACIFIC

229,742 PEOPLE

gained access to clean drinking water

170,856 PEOPLE

gained access to improved household sanitation

397,397 PEOPLE

gained access to handwashing facilities



REGIONAL SUMMARY

As our WASH footprint expanded to Laos, Vietnam, and the Solomon Islands in FY24—with plans to add Myanmar and Sri Lanka in FY25—World Vision continued investing deeply in the countries and communities where we were already established. In Cambodia, we led a national forum for policymakers and nonprofit partners focused on accelerating universal access to clean water, while in Papua New Guinea, we helped convene the first-ever National WASH Symposium, a major step toward ensuring WASH access is a national priority.

Across the region, we continued investing in local leaders. In FY24, World Vision trained 1,229 WASH committees (170% of target) to maintain and repair water systems, as well as 1,440 faith leaders (a remarkable 356% of target) to encourage healthy WASH practices in their communities.

Also worth celebrating: the new WASH services that improved learning conditions in schools. Regionally, more than 58,000 children (116% of target) at 202 schools gained access to clean water on site. Over 53,000 children (119% of target) gained access to school sanitation facilities and over 80,000 (99% of target) to handwashing facilities. In Bangladesh alone, 519 schools created action plans to expand sanitation and hygiene access for their students, with a special focus on serving those with limited mobility and ensuring girls are able to practice healthy menstrual hygiene.

Innovations and Partnerships

- In **Bangladesh**, we worked with school WASH committees to open bank accounts with funds dedicated to water system operations, ensuring the sustainability of their water systems well into the future.
- Our Community-Led Total Sanitation initiative in the Siem Reap Province of **Cambodia** garnered an award from the Minister of Rural Development and led to the whole province being declared Open Defecation Free.
- Partnerships with government and community stakeholders in **Indonesia** led to over \$5 million in additional funding for water systems and sanitation facilities.
- After flooding in the Khoum Kham District of **Laos**, we worked with the government to support over 3,200 flood-affected families with water filters and other necessities.
- With a local business in the **Solomon Islands**, we distributed menstrual hygiene supplies to 1,300 schoolgirls.



12,339 taps installed from successful water supply systems



281 schools gained access to handwashing facilities



1,440 faith leaders participated in WASH programming



I have gained practical knowledge on water treatment and safe water storage at home, using simple and inexpensive methods. My family no longer suffers from diseases caused by unsafe water. ... I will share my understanding ... so that everyone, especially children, has access to safe water and enjoys good health."

—Dieu Thi Thanh (above),
Tua Chua, Vietnam

LATIN AMERICA AND THE CARIBBEAN

275,890 PEOPLE

gained access to clean drinking water

55,539 PEOPLE

gained access to improved household sanitation

49,539 PEOPLE

gained access to handwashing facilities



REGIONAL SUMMARY

Over 275,000 people (139% of target) in Latin America and the Caribbean gained access to clean water in FY24. At the same time, WASH teams saw major progress promoting healthy sanitation and hygiene in communities, more than doubling the target for people with household sanitation (234%), and surpassing goals for children attending schools with sanitation facilities (154%) and handwashing facilities (191%) as well.

Training remained vital to our WASH work across the region. In Nicaragua, the WASH team trained nearly 200 volunteers—who then launched awareness campaigns in 21 localities—on behaviours crucial to good family, school, and community hygiene. In Honduras, 150 WASH committees learned to manage local water resources in a sustainable way, and 2,855 families were trained to properly treat and store water to prevent disease. Equipping faith leaders also continued to bear fruit, especially in Haiti, where 870 faith leaders (46% women) trained their congregations and helped end open defecation in 44 communities.

Innovations and Partnerships

- To recharge critical groundwater in **Nicaragua**, World Vision partnered with farmers and their communities to regenerate 334 acres of forest through planting 20,000 seedlings and other conservation activities.
- Knowing WASH co-investment drives community ownership, the WASH team in **El Salvador** mobilized \$146,913 from local stakeholders to fund much-needed water and sanitation infrastructure.
- Also in **El Salvador**, World Vision collected data on WASH access among mothers and young children in eight municipalities, then partnered with the Ministry of Health and other government agencies on workplans to improve mother and child well-being during the first 1,000 days of a child's life.
- To expand WASH access and sustainability in **Haiti**, World Vision trained 275 entrepreneurs (45% women) in the production and sale of WASH goods and services as well as the construction and maintenance of WASH facilities.
- The WASH team in **Honduras** collaborated with agencies such as Water for People to create a rigorous professional certification process for water and sanitation technicians.



29,276 taps installed from successful water supply systems



125 schools gained access to handwashing facilities



1,417 faith leaders participated in WASH programming



[L]ast year, ... my community did a [project] to dig up and install smaller pipes that go from the water tank to our homes. Do you know what that means? **Now I have water in my household and all the households in my community, too! ... I value every drop because I know how much it is worth. Now I even taste a richer flavor of food because it is prepared with clean water.**

—Enner (above), 10, Larreynaga, Nicaragua

MIDDLE EAST

51,375 PEOPLE

gained access to clean drinking water

2,046 PEOPLE

gained access to improved household sanitation

56,374 PEOPLE

gained access to handwashing facilities



REGIONAL SUMMARY

Despite regional conflicts and severe resource scarcity in many areas, the Middle East WASH Programme stayed committed to accelerating WASH services for vulnerable communities in FY24.

A focus on vital infrastructure led to over 6,100 new water taps in homes, schools, and health centres (162% of target) and more than 2,000 people with improved sanitation facilities in their homes (102%). In response to drought and other extreme weather, WASH teams also adapted to conserve resources, installing solar-powered water systems in two schools and four health centers in Afghanistan (impacting 1,710 children, teachers, and healthcare staff), and promoting climate-smart agriculture methods in Iraq.

World Vision's response to the 6.3-magnitude earthquake in Afghanistan's Herat Province continued to provide critical WASH services to those affected. In FY24, we repaired seven damaged water systems, restoring clean water access to nearly 16,000 people. Over 62,000 people also benefited from personal hygiene items and hygiene-promotion messages that helped prevent the spread of disease.

Innovations and Partnerships

- In **Afghanistan**, ensuring WASH projects unfold efficiently and on time led the WASH team to develop a monitoring system for tracking progress and addressing bottlenecks. Additionally, as part of the National WASH Cluster—a countrywide working group coordinating WASH activities among humanitarian agencies—World Vision built relationships with government ministries and local authorities to foster clear communication and advocate for efficient approvals of WASH projects.
- To promote their economic inclusion, women and youth in **Iraq** were trained in climate-smart irrigation. They also learned to monitor and evaluate key WASH initiatives, such as the impact of WASH investments on women-owned businesses.
- Also in **Iraq**, World Vision equipped a learning facility with solar power to lower costs and cut emissions. Along with light and heat, reliable solar power provides consistent water and sanitation services, making education more accessible, especially for girls.



6,181 taps installed from successful water supply systems



11 schools gained access to handwashing facilities



44 faith leaders participated in WASH programming



I feel an immense sense of pride in knowing that I now depend on my own source of income,” says Mohammed (above), 34, who launched a water purification project in Iraq's Tooz District with World Vision's support. The project has not only improved health outcomes in Mohammed's community; it has created financial stability for his family and restored his sense of purpose.

PLANS FOR THE NEXT SIX MONTHS

The first half of FY25 will focus on finishing strong in the last year of our current WASH business plan, as we lay the groundwork for our next five-year business plan (FY26–FY30).

To finish strong, we are improving methods for procurement and review to ensure contractors maintain our high standards of quality at each project stage and deliver on time. We are also prioritising relationships with district governments and exploring cofinancing opportunities that will allow us to accomplish more than we could on our own. In the process, we expect our commitment to quality design and materials to raise the overall quality of government work as well.

As we develop our next five-year business plan, each national office will convene in-country stakeholders to create a strategy for the future. These internal workshops, held in March and April, will result in business plans at the country level, with targets for people reached and finances allocated. (Amid global upheaval and uncertainty, we are encouraging WASH teams to be innovative and entrepreneurial in their approach to challenges.) The summer will be spent revising country-level plans to ensure synergy before the next business plan is launched in early fall.

THANK YOU

Wherever greater access to clean water means healthier bodies and more nutritious food on the table, welcoming classrooms and higher incomes, water is a word for hope. Thanks to partnerships like yours, hope continues to be a theme for millions of children and families in the places where World Vision operates. We are truly grateful for your commitment to this work, and to the vision of reaching 30 million people with clean water access by 2030.



Women from Mozambique's Memba District construct a durable latrine foundation at a demonstration site. World Vision trained them to be latrine masons, empowering the women and giving their communities resources to build household latrines.



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World Vision is a Christian humanitarian organisation dedicated to working with children, families, and their communities worldwide to reach their full potential by tackling the causes of poverty and injustice. Motivated by our faith in Jesus Christ, we serve alongside the poor and oppressed as a demonstration of God's unconditional love for all people. World Vision serves all people, regardless of religion, race, ethnicity, or gender.